

Potential Customer Disclosure

Who are we and what do we do with your personal data?

As Data Controller (hereinafter referred to as the “Controller”), Kedrion S.p.a. protects the confidentiality of your personal data and guarantees its protection from any event that may put it at risk of breach.

To this end, the Controller implements policies and practices regarding the collection and use of personal data and the exercise of the rights assigned to you under applicable legislation. The Controller updates the policies and practices applied for the protection of personal data each time this becomes necessary and in any case, any time legislative or organisational changes take place, which may affect the processing of your personal data.

The Controller has appointed a Data Protection Officer (DPO), whom you may contact if you have any questions about the policies and practices adopted. The Data Protection Officer can be contacted at:

DPO@kedrion.com

How does the Controller collect and process your data?

The personal information about you will be processed to:

1) To contact you, providing you with information on the Controller’s assets

Your data will be processed in order to contact you and provide you with information or documents useful to describe the Controller’s product, to send you an estimate, to agree on price, delivery method, any additional products or services and for the acquisition of preliminary information required in order to stipulate a contract and for the recording and archiving of your personal data. This processing is subject to your specific consent.

Your personal data is also collected from third parties, such as, by way of example:

- other data controllers, e.g. the companies of the group to which the Controller belongs;

The personal data processed by the Controller to this end includes:

- first name, surname, tax code, e-mail, telephone number, address.

2) for communication to third parties and addressees

Your data will not be disclosed to any third parties/addressees for their own autonomous purposes, unless:

- 1) you should authorise this;
- 2) communication is made to the companies of the group to which the Controller belongs for administrative purposes; to the network of trainers used by the Controller; data processing and IT services companies (e.g. web hosting, data entry, infrastructures maintenance and management and IT services, etc.).

The personal data processed by the Controller to this end includes:

- first name, surname, tax code, e-mail, telephone number, address.

3) for IT security purposes

Both directly and through its suppliers (third parties and/or addressees), the Controller processes your personal data as strictly necessary and proportional to guarantee the security and capacity of a network or servers connected with it to withstand, at a given security level, unforeseen events or unlawful or wilful acts that compromise the availability, authenticity, integrity and confidentiality of the personal data stored or transmitted.

To this end, the Controller shall envisage procedures to handle personal data breaches.

What happens if you do not supply your data?

If you do not supply your personal data, the Controller will be unable to contact you nor follow up on any requirements consequent to the contact.

The Controller intends to carry out certain processing according to specific lawful interests that do not prejudice your right to confidentiality, such as those that:

- enable the prevention of IT incidents and the notification of the control authority or communication to users, if necessary, of the personal data breaches;
- enable the communication of personal data to companies of the group to which the Controller belongs for administrative purposes;

How

Data is processed using hard copies or computerised procedures by internal subjects who are specifically authorised and trained to this end. They are granted access to your personal data to the extent and within the limits that this is necessary in order to perform the relevant processing.

The Controller regularly checks the tools used to process your data and the security measures envisaged for them, which it also ensures are kept constantly up-to-date; it verifies, both directly and through the authorised processors, that no personal data is collected, processed, stored or kept of which processing is not necessary; it further verifies that data is kept with a guarantee of integrity and authenticity and that it is only used for the actual processing purposes.

Where

Data is stored as hard copy, computer and electronic archives held within the European Economic Area and can be transferred to the following non-EU countries - with full assurance of the guarantees given by European legislation:

- the USA, existence of the decision of adequacy, Implementing Decision (EU) 2016/1250 of the European Commission of 12 July 2016, in accordance with Directive 95/46/EC of the European Parliament and Council, on the adequacy of the protection afforded by the EU-USA shield system for privacy [notified by number C(2016) 4176].

- COLOMBIA, MEXICO, BRAZIL, TURKEY, RUSSIA: existence of standard contractual clause no. 50071/2004 of 27 December 2004 and/or standard contractual clause no. 2010/87 of 05 February 2010.

How long

The personal data processed by the Controller is kept for the time necessary to manage your request and to fulfil the activities linked to the sending of the information you have requested and, in any case, for a determined length of time, identified in the Data Retention plan, from the first contact, save where a contract is then stipulated with the Controller.

This is in any case without prejudice to your right to object to the processing at any time, on the basis of a lawful interest therein, for reasons connected with your specific situation.

What are your rights?

In short, at any time and free of charge, at no cost and with no particular formalities for your request, you can:

- obtain confirmation of the processing performed by the Controller;
- access your personal data and know their origin (when the data is not obtained from you directly), the purposes and aims of the processing, the data of the subjects to which it will be disclosed, the time for which your data will be kept or the criteria useful to determining this;
- to withdraw your consent at any time, if this is required for the processing. Withdrawal of consent shall not, in any case, prejudice the lawful nature of the processing carried out on the basis of the consent given prior to said revocation;
- update or rectify your personal data so as to ensure that it is always exact and accurate;
- erase your personal data from back-up and other databases and/or archives of the Controller if, amongst other situations, it is no longer necessary for the purpose of the processing or if this is assumed to be unlawful and as long as the legal conditions are met; and in any case if processing is not justified by another equally legitimate reason;
- limit the processing of your personal data in some circumstances, for example where you have challenged its exactness, for the period necessary to the Controller to verify its accuracy. You must be informed, in time, also of when the suspension period has expired or the cause for the limitation to processing ceased applying and, therefore, said limitation has been revoked;
- obtain your personal data, if received or processed by the Controller with your consent and/or if its processing takes place in accordance with a contract and using automated tools, in electronic format, also so as to send it to another data controller.

The Controller must proceed in this sense without delay and in any case at the latest within a month of receiving your request. The terms may be extended by two months, if necessary, considering the complexity and number of requests received by the Controller. In these cases, the Controller shall, within a month of your request, inform you and make you aware of the reasons for the extension.

For any further information and in any case to send your request, please contact the Controller at privacy@kedrion.com

How and when can you object to the processing of your personal data?

For reasons relating to your specific situation, you may object at any time to the processing of your personal data if your objection is based on a legitimate interest, sending any such request to the Controller at privacy@kedrion.com

You are entitled to have your personal data erased if there is no legitimate reason that prevails over the reason that gave rise to your request.

To whom should you submit a complaint?

Without prejudice to any other administrative or legal action, you may submit a complaint to the competent control authority or to the one carrying out its duties and exercising its powers in Italy where you have your normal place of residence or where you work or, if different, in the Member State where the violation of Regulation (EU) 2016/679 took place.

You will be informed of any update to this disclosure promptly using appropriate means. You will also be informed if the Controller should follow up on the processing of your data for purposes over and above those pursuant to this disclosure before proceeding with this and sufficiently ahead of time as to allow you to give your consent, where necessary.